

# PIPELINE SAFETY

## Did you make that call?

*You have received this brochure because we have identified you as a member of a community in the vicinity of Tallgrass' petroleum pipelines, terminals or related facilities. This document provides important pipeline safety information, such as determining pipeline locations, calling 811 before excavating, how to recognize a leak and what to do if you suspect a leak.*

*In case of emergency, call toll-free 24 hours a day.  
Pony Express Pipeline 855-220-1762*

**WARNING**  
**PETROLEUM**

IN CASE  
OF EMERGENCY

PONY EXPRESS PIPELINE  
TALLGRASS ENERGY



**NOTICE!**  
DAMAGE OR REMOVAL  
OF THIS SIGN IS A  
FEDERAL OFFENSE  
SUBJECT TO A \$5000  
FINE AND 1 YEAR  
IMPRISONMENT



## CONTACT INFORMATION

Call 811 before you dig and if you have damaged a pipeline. Report all pipeline emergencies by calling 911. All scrapes or dents to a pipeline must be inspected. If not properly repaired, such damage could result in a future leak or serious accident. Regardless of how minor the damage appears, don't cover it up. Call the Tallgrass emergency number listed below.

### 24-Hour Emergency Phone Numbers Pony Express Pipeline: 855-220-1762

### Tallgrass Non-Emergency Contact

Public Awareness Coordinator

303-763-2950

public\_awareness@tallgrassenergy.com



Enter a drawing for a **FREE iPad!**  
Go online to  
**tallgrasspublicawareness.com**  
and answer a few short questions  
to be entered into a drawing.



Do you have a family evacuation plan in the unlikely event of a pipeline leak or rupture?

Ensure the safety of your family and protect your property by familiarizing yourself with the location of pipelines near your home and by knowing how to identify, respond to and prevent a leak or rupture.



**Know what's below.  
Call before you dig.**

# How to Recognize Signs of a Pipeline Leak



## If you See...

- fire
- dead or discolored vegetation
- clouds of vapor or mist, or a rainbow sheen on water
- blowing dirt or bubbles in standing water...



## If you Hear...

- hissing or roaring  
(the volume depends  
on the size of the leak)...



## If you Smell...

- Strong petroleum or pungent odor...

**... call the  
Tallgrass  
Emergency  
Number:  
855-220-1762**

# PIPELINE SAFETY

## What You Need to Know About Petroleum Pipelines and Terminals

Tallgrass is committed to operating its pipelines and terminals safely and acting responsibly in the communities in which we operate. We have prepared this pamphlet to ensure you are properly informed about our pipelines and facilities and to provide safety instructions.

### Working Together For Safety

Pipelines are the backbone of our nation's energy infrastructure, delivering necessary fuel for homes, businesses, hospitals, schools and other end-users. According to the Department of Transportation, underground pipelines are the safest mode of fuel transportation. Working together, we can keep it that way.

At Tallgrass, we employ a variety of safety systems and processes to ensure the safety of our employees and those who live and work near our pipelines. First and foremost, we comply with all federal, state and local laws and regulations, and we monitor our pipelines 24 hours a day, 365 days a year. We continually train, educate and empower our employees in areas regarding pipeline safety, and we have state-of-the-art emergency shutdown systems that isolate anomalies quickly and safely. We also coordinate with local first responders to ensure they are familiar with nearby petroleum infrastructure and prepared in the event of an emergency.

### 24-Hour Emergency (Emergencia 24-horas)

If you notice suspicious activity near our pipeline, call  
Si observa actividad sospechosa cerca de nuestra tubería, llame al

**Pony Express Pipeline: 855-220-1762**

Please visit our company website for more safety related information at  
El folleto en español también está disponible en este sitio web.

**[www.tallgrassenergy.com](http://www.tallgrassenergy.com)**

For additional information that is available for the public, please visit the  
**NATIONAL PIPELINE MAPPING SYSTEM**  
website at **[www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov)**.



**Know what's below.  
Call before you dig.**



## Before You Dig

The majority of pipeline damage is caused by people digging or excavating, so know what's below before you start digging.

Before you start digging, whether you're planting a tree or installing a shed, playground equipment or new fence, call your state's One-Call Center so we can mark our underground pipelines. It's free, it's required by law and you may be subject to hefty fines if you don't call **before** you dig.

Once pipelines are marked, dig with care and if you come into contact with a pipeline, call us immediately from a safe distance. We will need to inspect any pipeline damage, regardless of how minor, so that a scratch or scrape doesn't turn into a problem down the road.

**Before you dig, please contact the National One-Call Center at 811.**



## How to Recognize A Pipeline Leak

**The following are signs that may indicate a leak:**

- A patch of dead vegetation or discolored vegetation in an otherwise green setting along a pipeline route.
- A hissing or roaring sound.
- Flames originating from the ground or from valves along a pipeline route.
- Liquid pooling near the pipeline.
- Continuous bubbling in wet, flooded areas or in wetlands, rivers or creeks.
- Rainbow sheen on water.
- Strong petroleum or pungent odor.
- Clouds of vapor or mist.

## Pipeline Markers

Typically, you can't see pipelines because they're buried underground. To make the public aware that there's a pipeline nearby, we place pipeline markers along the pipeline right-of-way, at road and railroad crossings, waterways and all above-ground facilities.

**Here are some important facts about our markers and pipeline right-of-way:**

- The purpose of a pipeline marker is to identify a pipeline's right-of-way and to provide information about Tallgrass' pipelines, including phone numbers in case an emergency is suspected or discovered; the product inside; and One-Call Center information.
- Markers indicate the general, not exact, location of a pipeline.
- Markers do not indicate how deep the pipeline is buried or how many lines are in the area. It is important to know pipelines do not necessarily follow a straight course between two markers.
- Never rely solely on the presence or absence of pipeline markers; someone may have moved or removed the marker, although doing so is a federal offense.

## What To Do If You Notice Or Suspect A Pipeline Leak

- Leave the area immediately, stay upwind and warn others to stay away.
- Evacuate students/employees according to your emergency response plan if applicable.
- Do not light a match, start an engine, use a cellphone or anything else that could create a spark.
- Do not drive into a leak area or attempt to turn pipeline valves.
- ***From a safe distance, call 911 and then call Tallgrass at the emergency number: 855-220-1762***

## How To Report A Pipeline Leak

If you feel the situation involves imminent danger, from a safe location call 911 or your local emergency responders and describe the location and the situation. You should also report the leak to Tallgrass by calling the Tallgrass telephone number listed in this brochure if you suspect the leak is on one of our pipelines. Tallgrass telephone numbers can also be located on our pipeline markers. Give your name, the location and a description of the leak.



## What Tallgrass Would Do In Case Of An Emergency

In an emergency, our first priority is always to ensure the safety of our employees, first responders and the general public. We would immediately isolate the affected section of the pipeline, activate our emergency response plan and notify all the appropriate local, state and federal regulatory agencies. Once we are satisfied that the area is safe and secure, we would assess any property damage and work with landowners to resolve them. We would also work closely with appropriate agencies to determine the cause of the incident in an effort to learn from it and prevent it from happening again.

## Pipeline Integrity Management Program

Tallgrass has developed and implemented a pipeline Integrity Management Program to ensure safe and secure pipelines and associated facilities in your neighborhood. Tallgrass performs inspection activities, makes improvements, and institutes other preventive safety measures. Tallgrass maintains a Damage Prevention Program in accordance with state and federal guidelines. The purpose of this program is to prevent damage to our pipelines and facilities from excavation and other activities.

## SEGURIDAD DE LA TUBERÍA ¿Hizo usted esa llamada?

Usted recibió este folleto porque lo identificamos como un miembro de una comunidad en las inmediaciones de las tuberías petróleo de Tallgrass, o de instalaciones relacionadas. Este documento proporciona información importante sobre seguridad de la tubería, tal como determinar las ubicaciones de tuberías, llamar al 811 antes de excavar, reconocer una fuga y qué hacer si sospecha que hay una fuga.

**Si desea un folleto de seguridad de tuberías en español, visite nuestro sitio web:**

**[www.tallgrassenergy.com](http://www.tallgrassenergy.com)**

